

Travel concession scheme

New applications

Before completing this form please refer to the guidance notes attached.

Your details

Title: Forename(s):

Surname: Date of birth:

Address:

Town: Postcode:

Telephone number (including STD code):

I am applying for: (please tick one of the following)

- Wiltshire Bus Pass
- Wiltshire Bus Pass plus companion (see guidance notes)
- Taxi vouchers (see guidance notes)

I confirm that I am applying under the following category: (please tick)

- Senior citizen
- Disabled person: (Please specify)
 - Blind or partially sighted
 - Profoundly or severely deaf
 - Without speech
 - Physical disability
 - Without arms or long term loss of use of both arms
 - Learning disability
 - Person not permitted to drive on medical grounds
 - Wheelchair user applying for taxi vouchers

For taxi voucher applicants only

I certify that I have to use a wheelchair for most of my day-to-day activities and expect this to continue permanently. I agree to give up my right to a bus pass for the duration of this concession.

Signature: Date:

If you are a wheelchair user in residential care you will be eligible for vouchers regardless of age, provided that your package of care, if funded by Wiltshire Council, does not already include transport. (We will check this for you when you apply.)

All applicants

I enclose: (please tick)

- A recent passport style photograph (name and postcode written on the reverse in block capitals)
- Proof of age
- Proof of residence
- Proof of disability (if applicable)

Declaration

I certify that the information given on this form is correct and I am a permanent resident in Wiltshire. I understand that the authority is required by law to protect the public funds it administers. It may also share information provided to it with other bodies responsible for auditing or administering public funds, in order to prevent and detect fraud.

Signature: Date:

If you are unable to fill out the form yourself, someone else can do it for you, provided they state in what capacity they are doing so.

Returning your form

Please return the completed application form to the following address:

Passenger Transport Unit, County Hall, Bythesea Road, Trowbridge, Wiltshire BA14 8JN

Be sure to attach copies of all the evidence required which includes:

- A passport style photograph with your name and postcode clearly written on the back.
- Photocopies of the proof of age and proof of Wiltshire residency (do not send the original documents)

Alternatively you can hand in your completed form plus photo and copies of evidence to your local Wiltshire Council office.

In case of query you can contact us as follows:

Telephone: 01225 713004

Email: concessionarybuspasses@wiltshire.gov.uk

Web: www.wiltshire.gov.uk

For office use only

Photograph attached

Copy of proof of age attached: (for example)

Passport Birth certificate Driving licence Pension book Other (specify)

Copy of proof of residency attached: (for example)

Council tax bill Utility bill Electoral registration Mooring licence (for canal boats)
 Bank statement Other (specify)

Copy of proof of disability attached: (if applicable)

DLA Blue Badge Disability card Other (specify)

Information taken by:

Name: (printed)

CSU location: Date received:

Travel concession scheme

Guidance notes

Please read these notes before completing your application form.

Who can apply for the Wiltshire Bus Pass?

A person who is a permanent resident of Wiltshire and has reached the qualifying age or qualifies because of their disability.

What is my qualifying age?

If you were born on or before 5 April 1950 your qualifying age is 60.

If you were born after 5 April 1950 the qualifying age for concessionary travel for women will be pension age and for men it will be the pensionable age of a woman born on the same day.

If you were born on or after 6 April 1955 and before 5 April 1959 your qualifying age is 65. If you were born after 5 April 1959 other rules apply.

There is a ready reckoner which enables people affected by the pension age changes to see at what age they become eligible for their Wiltshire Bus Pass. You can find this by looking on our website: www.wiltshire.gov.uk

Do I qualify because of my disability?

You qualify if you are within one of the seven categories listed in the Transport Act 2000, as shown below:

- Is blind or partially sighted
- Is profoundly or severely deaf
- Is without speech
- Has a disability, or has suffered an injury, that has a substantial or long-term effect on his ability to walk
- Does not have arms or has long-term loss of use of both arms
- Has a learning disability, that is, a state of arrested or incomplete development of mind which includes significant impairment of intelligence and social functioning
- Would, if they applied for the grant of a licence to drive a motor vehicle under Part 3 of the

Road Traffic Act 1988 have their application refused on the grounds of medical fitness. Examples of those who are currently barred are people with, epilepsy, severe mental disorder and liability to sudden attacks of giddiness or fainting

The disability should be permanent or have lasted at least 12 months, be likely to last 12 months or be likely to recur, and should have a substantial effect on the person's ability to carry out normal day-to-day activities.

Disabled person's companion pass

If, in the opinion of the council, your disability makes you unable to use public bus services without assistance, the council will issue a Wiltshire Bus Pass plus companion that enables the applicant and a helper to travel free within the following areas:

Wiltshire, Swindon, Bath & North East Somerset, South Gloucestershire, Bristol, North Somerset, Test Valley, East Dorset and North Dorset

Taxi vouchers

As an alternative to the Wiltshire Bus Pass, taxi vouchers are available to those who use a wheelchair for most of their day-to-day activities and expect this to continue permanently.

Voucher value will be reduced for applications during the year ending 31 March 2011 as follows:

1 April 2010 to 30 June 2010
£40 (20 x £2.00)

1 July 2010 to 30 September 2010
£30 (15 x £2.00)

1 October 2010 to 31 December 2010
£20 (10 x £2.00)

1 January 2011 to 31 March 2011
£10 (5 x £2.00)

What must I include with my application form?

- 1. All applicants must include a passport style photograph with your name and post code clearly written on the back in block capitals.**
- 2. All applicants must include evidence of permanent residence in Wiltshire; we will accept a copy of one of the following:**
 - Council tax bill
 - Utility bill
 - Electoral registration
 - Mooring licence
 - Bank statement
 - TV licence
 - Mobile phone bill
 - Driving licence (driving licence can only be used as evidence as proof of age or proof of residence, not both)
- 3. All applicants must include evidence of age. We will accept a copy of one of the following:**
 - Pension card/letter
 - Passport
 - Birth certificate
 - European travel insurance card
 - NHS card
 - Driving licence (driving licence can only be used as evidence of proof of age or proof of residence, not both)
- 4. If you are applying for the Wiltshire Bus Pass because of disability you must include evidence of disability. We will accept a copy of one of the following:**
 - Disability Living Allowance book or award letter showing the mobility component
 - War Pensioner's Mobility Supplement award letter
 - Blue Badge (showing number, expiry date and photograph) or evidence of registration
 - Blind/disabled person's certificate of registration
 - Evidence of registration with other bodies, such as the RNIB
 - Evidence of registration with social service under the Chronically Sick and Disabled Persons Act
 - Evidence from the DVLA that a driving licence has been refused or revoked

If you are unable to provide evidence as above we will consider an explanation of how you qualify under the seven categories mentioned previously from a social worker or other official body, which must be on the relevant official headed paper and signed by a qualified official in support of your application.

- 5. If you are applying for The Wiltshire Bus Pass plus companion because of disability you must include evidence of disability. We will accept a copy of a Disability Living Allowance award letter showing that you receive the higher rate mobility component.**

If you are unable to provide evidence of high rate mobility component Disability Living Allowance award letter we will consider an explanation of how you qualify from a doctor or social worker on official headed paper, signed by a qualified official in support of your application.

- 6. If you are applying for taxi vouchers you must sign the declaration headed "for taxi voucher applicants only".**

Bus pass

The bus pass provides the pass holder with free off peak travel on registered local bus services anywhere in England, between the hours of 9.30 am and 11 pm Monday to Friday and all day at weekends and bank holidays. However, the Wiltshire Bus Pass also allows free travel at any time on buses in Wiltshire, except a few early morning buses that are especially busy – a list of these is available on the Wiltshire Council website or by contacting us.

Whilst travel in Wiltshire is free at all times, it is only free for off peak travel as above in Swindon and other bordering areas. The pass does not cover travel on long distance coach services or any rail services.

Passes are issued free of charge. However there is a charge of £5 for duplicates of passes that have been lost. If your pass is stolen, the above charge will be waived when a crime number is provided.

The Wiltshire Bus Pass can be used on all Connect2Wiltshire services and will give either free travel or a cheaper fare, depending on the service. Ask for details when you book (08456 525255).

Information about Wiltshire Council services can be made available on request in other languages including BSL and formats such as large print and audio. Please contact the council by telephone 0300 456 0100, by textphone 01225 712500, or email customerservices@wiltshire.gov.uk